

THAWTE RELYING PARTY AGREEMENT

YOU MUST READ THIS RELYING PARTY AGREEMENT ("AGREEMENT") BEFORE VALIDATING A THAWTE CERTIFICATE, USING THAWTE'S ONLINE CERTIFICATE STATUS PROTOCOL ("OCSP") SERVICES, ACCESSING OR USING A THAWTE DATABASE OF CERTIFICATE REVOCATIONS OR RELYING ON ANY THAWTE CERTIFICATE-RELATED INFORMATION (COLLECTIVELY, "THAWTE INFORMATION"). IF YOU DO NOT AGREE TO THE TERMS OF THIS AGREEMENT, DO NOT SUBMIT A QUERY AND DO NOT DOWNLOAD, ACCESS, OR RELY ON ANY THAWTE INFORMATION. IN CONSIDERATION OF YOUR AGREEMENT TO THESE TERMS, YOU ARE ENTITLED TO USE THE THAWTE INFORMATION AS SET FORTH HEREIN.

ALL REFERENCES TO "THAWTE" IN THIS AGREEMENT SHALL MEAN THAWTE, INC. UNLESS YOU (ON BEHALF OF YOUR ORGANIZATION) ARE LOCATED IN THE REPUBLIC OF SOUTH AFRICA, THE REPUBLIC OF NAMIBIA, THE KINGDOM OF LESOTHO, OR THE KINGDOM OF SWAZILAND, IN WHICH CASE ALL REFERENCES TO "THAWTE" HEREIN SHALL MEAN SYMANTEC, LTD.

1. Term of Agreement. This Agreement becomes effective when you submit a query to search for a Thawte Certificate, or rely on any Thawte Information in the manner set forth in the preamble above. This Agreement shall be applicable for as long as you use a Thawte certificate or rely on any Thawte Information.

2. Definitions.

"Certificate" or "Digital Certificate" means a message that, at least, states a name or identifies the issuing CA, identifies the Subscriber, contains the Subscriber's public key, identifies the Certificate's validity period, contains a Certificate serial number, and contains a digital signature of the issuing CA.

"Certificate Applicant" means an individual or organization that requests the issuance of a Certificate by a Certification Authority.

"Certification Authority" or "CA" means an entity authorized to issue, suspend, or revoke Certificates. For purposes of this Agreement, CA shall mean Thawte.

"Certification Practice Statement" or "CPS" means a document, as revised from time to time, representing a statement of practices a CA employs in issuing Certificates. Thawte's CPS is published at <https://www.thawte.com/repository/>.

"Non-verified Subscriber Information" means any information submitted by a Certificate Applicant, and included within a Certificate, that has not been confirmed by the CA or RA and for which the applicable CA and RA provide no assurances other than that the information was submitted by the Certificate Applicant.

"Registration Authority" or "RA" means an entity approved by a CA to assist Certificate Applicants in applying for, approving, rejecting, or revoking Certificates.

"Relying Party" means an individual or organization that acts in reliance on a Certificate or Thawte Information.

"Repository" means the collection of documents located at the link for the repository which may be accessed from the website where the Certificate was issued.

"Subscriber" means a person, organization, or entity that is the subject of and has been issued a Certificate, and is capable of using, and is authorized to use, the private key that corresponds to the public key listed in the Certificate at issue.

"Thawte PKI" means the Certificate-based public key infrastructure governed by the Thawte certificate policies, which enables the worldwide deployment and use of Certificates by Thawte, its affiliates, their respective customers, Subscribers and Relying Parties.

3. Informed Decision. You acknowledge and agree that: (i) you have sufficient information to make an informed decision as to the extent to which you choose to rely on the information in a Certificate; (ii) your use of or reliance on any Thawte Information is governed by this Agreement and you shall bear the legal consequences of your failure to comply with the obligations contained herein. **YOU ARE SOLELY RESPONSIBLE FOR DECIDING WHETHER OR NOT TO RELY ON THE INFORMATION IN A CERTIFICATE.**

4. Certificates. Thawte offers three distinct classes of certificate services, with each class providing specific functionality and security features corresponding to a specific level of trust within the Thawte PKI:

(a) Thawte High Assurance Certificates are issued to organizations to provide authentication; message, software, and content integrity; and confidentiality encryption. These Certificates provide assurances of the identity of the Subscriber based on a confirmation that the Subscriber organization does in fact exist, that the organization has requested the Certificate Application, and that the person submitting the Certificate Application on behalf of the Subscriber was authorized to do so. Thawte High Assurance Certificates for servers (SSL Web Server Certificates, SSL Wildcard Certificates and SGC SuperCerts) also provide assurances that the Subscriber is entitled to use the domain name listed in the Certificate Application.

(b) Thawte Medium Assurance SSL123 Certificates are issued to domains to provide confidentiality encryption. Thawte validates that the person enrolling for the certificate has control of the domain by requiring the person to respond to an e-mail hosted at that domain. No organization authentication is performed on the owner of the domain.

(c) Thawte Low Assurance Certificates are issued to individuals. Validation procedures are based on assurances that the Subscriber's e-mail address is associated with a public key. These Certificates are appropriate for digital signatures, encryption, and access control for non-commercial or low-value transactions where proof of identity is not necessary.

5. Your Obligations. As a Relying Party, you are obligated to ensure the reasonableness of your reliance on any Thawte Information by: (i) assessing whether the use of a Certificate for any given purpose is appropriate under the circumstances; (ii) utilizing the appropriate software and/or hardware to perform digital signature verification or other cryptographic operations you wish to perform, as a condition of relying on a Certificate in connection with each such operation; and (iii) checking the status of a Certificate you wish to rely on, as well as the validity of all the Certificates in its chain.

6. Limitations on Use. YOU ARE HEREBY NOTIFIED OF THE POSSIBILITY OF THEFT OR OTHER FORM OF COMPROMISE OF A PRIVATE KEY CORRESPONDING TO A PUBLIC KEY CONTAINED IN A CERTIFICATE, WHICH MAY OR MAY NOT BE DETECTED, AND OF THE POSSIBILITY OF USE OF A STOLEN OR COMPROMISED KEY TO FORGE A DIGITAL SIGNATURE. Further, Thawte Certificates are not designed, intended, or authorized for use as control equipment in hazardous circumstances or for uses requiring fail-safe performance such as the operation of nuclear facilities, aircraft navigation or communication systems, air traffic control systems, or weapons control systems, where failure could lead directly to death, personal injury, or severe environmental damage. Class 1 Certificates shall not be used as proof of identity or as support of non-repudiation of identity or authority. Thawte, its CAs, and RAs are not responsible for assessing the appropriateness of the use of a Certificate.

7. Compromise of Thawte PKI Security. You shall not monitor, interfere with, or reverse engineer the technical implementation of the Thawte PKI or otherwise intentionally compromise the security of the Thawte PKI (unless you cannot be prohibited from so doing under applicable law), except upon prior written approval from Thawte.

8. Thawte Warranties. Thawte warrants to Relying Parties who reasonably rely on a Certificate that: (i) all information in the Certificate, except for Non-verified Subscriber Information, is accurate as of the date of Certificate issuance; (ii) Certificates appearing in the Repository have been issued to the individual, organization, or device named in the Certificate as the Subscriber; and (iii) the Certificate was issued in substantial compliance with the Thawte CPS.

9. Disclaimers of Warranties. EXCEPT FOR THE EXPRESS LIMITED WARRANTIES CONTAINED IN SECTION 8, THAWTE DISCLAIMS ALL OTHER WARRANTIES, EXPRESS, IMPLIED, OR STATUTORY, INCLUDING WITHOUT LIMITATION, ANY IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSES, SATISFACTION OF CUSTOMER REQUIREMENTS, NON-INFRINGEMENT, AND ANY WARRANTY ARISING OUT OF A COURSE OF PERFORMANCE, DEALING OR TRADE USAGE. TO THE EXTENT JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF CERTAIN REPRESENTATIONS, WARRANTIES OR GUARANTEES, SOME OF THE ABOVE EXCLUSIONS MAY NOT APPLY TO YOU.

10. Indemnity. You agree to indemnify, defend and hold harmless Thawte, any non-Thawte CA or RA, and any of their respective directors, shareholders, officers, agents, employees, successors and assigns from any and all third party claims, suits, proceedings, judgments, damages, and costs (including reasonable attorney's fees and expenses) arising from: (i) your failure to perform the obligations of a Relying Party in accordance with this Agreement; (ii) your reliance on a Certificate or Thawte Information that is not reasonable under the circumstances; or (iii) your failure to check the status of a Certificate to determine if the Certificate is expired or revoked. Thawte shall promptly notify you of any such claim, and you shall bear full responsibility for the defense of such claim (including any settlements); provided however, that: (a) you keep Thawte informed of, and consult with Thawte in connection with the progress of such litigation or settlement; (b) you shall not have any right, without Thawte's written consent, which consent shall not be unreasonably withheld, to settle any such claim if such settlement arises from or is part of any criminal action, suit or proceeding or contains a stipulation to or admission or acknowledgement of, any liability or wrongdoing (whether in contract, tort, or otherwise) on the part of Thawte, or requires any specific performance or non-pecuniary remedy by Thawte; and (c) Thawte shall have the right to participate in the defense of a claim with counsel of its choice at its

own expense. The terms of this Section 10 will survive any termination of this Agreement.

11. Limitations of Liability.

11.1 THIS SECTION 11 APPLIES TO LIABILITY UNDER CONTRACT (INCLUDING BREACH OF WARRANTY), TORT (INCLUDING NEGLIGENCE AND/OR STRICT LIABILITY), AND ANY OTHER LEGAL OR EQUITABLE FORM OF CLAIM.

11.2 IF YOU INITIATE ANY CLAIM, ACTION, SUIT, ARBITRATION, OR OTHER PROCEEDING RELATING TO THIS AGREEMENT, TO THE EXTENT PERMITTED BY APPLICABLE LAW, THAWTE SHALL NOT BE LIABLE FOR: (I) ANY LOSS OF PROFIT, BUSINESS, CONTRACTS, REVENUE OR ANTICIPATED SAVINGS; OR (II) ANY INDIRECT OR CONSEQUENTIAL LOSS.

11.3 THAWTE'S TOTAL LIABILITY FOR ALL DAMAGES SUSTAINED BY ALL RELYING PARTIES CONCERNING A SPECIFIC CERTIFICATE (OTHER THAN AN EXTENDED VALIDATION CERTIFICATE) SHALL BE DETERMINED ACCORDING TO THE CLASS OF THE CERTIFICATE RELIED UPON AND LIMITED, IN THE AGGREGATE, TO THE AMOUNT SET FORTH BELOW.

Class	Liability Cap
Class 1	One Hundred U.S. Dollars (US \$100.00) (or the local currency equivalent thereof)
Class 2	Five Thousand U.S. Dollars (US \$5,000.00) (or the local currency equivalent thereof)
Class 3	One Hundred Thousand U.S. Dollars (US \$100,000.00) (or the local currency equivalent thereof)

THE LIABILITY LIMITATIONS PROVIDED IN THIS SUBSECTION 11.3 SHALL BE THE SAME REGARDLESS OF THE NUMBER OF DIGITAL SIGNATURES, TRANSACTIONS, OR CLAIMS RELATED TO SUCH CERTIFICATE.

11.4 THIS SUBSECTION 11.4 APPLIES TO THAWTE SSL CERTIFICATES WITH EXTENDED VALIDATION ONLY: IF THAWTE FAILS TO ISSUE THE EXTENDED VALIDATION CERTIFICATE IN COMPLETE COMPLIANCE WITH THE EXTENDED VALIDATION GUIDELINES, THEN THAWTE'S LIABILITY FOR LEGALLY RECOGNIZED AND PROVEN CLAIMS SHALL BE LIMITED TO TWO THOUSAND U.S. DOLLARS (US\$2000) PER RELYING PARTY PER CERTIFICATE.

11.5 NOTWITHSTANDING THE FOREGOING, THAWTE'S LIABILITY SHALL NOT BE LIMITED UNDER THIS SECTION 11 IN CASES OF PERSONAL INJURY OR DEATH ARISING FROM THAWTE'S NEGLIGENCE OR TO ANY OTHER LIABILITY WHICH CANNOT BE EXCLUDED BY APPLICABLE LAW (INCLUDING MANDATORY LAWS OF ANY APPLICABLE JURISDICTION). TO THE EXTENT JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF CERTAIN LIABILITY LIMITATIONS, SOME OF THE ABOVE EXCLUSIONS MAY NOT APPLY TO YOU.

12. Force Majeure. Neither party shall be deemed in default hereunder, nor shall it hold the other party responsible for, any cessation, interruption or delay in the performance of its obligations hereunder (excluding payment obligations) due to earthquake, flood, fire, storm, natural disaster, act of God, war, armed terrorism, armed conflict, labor strike, lockout, boycott or other similar events beyond the reasonable control of such party, provided that the party relying upon this Section 12 (i): gives prompt written notice thereof; and (ii) takes all steps reasonably necessary to mitigate the effects of the force majeure event; provided further, that in the event a force majeure event extends for a period in excess of thirty (30) days in the aggregate, either party may

immediately terminate this Agreement upon written notice.

13. Severability. If any provision of this Agreement should be found by a court of competent jurisdiction to be invalid, illegal or unenforceable in any respect, the validity, legality and enforceability of the remaining provisions contained shall not, in any way, be affected or impaired thereby.

14. Governing Law. Any disputes related to this Agreement shall be governed and interpreted according to each of the following laws, respectively, without regard to its conflicts of laws provisions: (a) the laws of the State of California, if you are located in North America or Latin America; or (b) the law of England, if you are located in Europe, Middle East or Africa; or (c) the laws of Singapore, if you are located in Asia Pacific including Japan.

15. Dispute Resolution. To the extent permitted by law, before you file suit or initiate an administrative claim with respect to a dispute involving any aspect of this Agreement, you shall notify Thawte, and any other party to the dispute for the purpose of seeking a business resolution. Both you and Thawte shall make good faith efforts to resolve such dispute via business discussions. If the dispute is not resolved within sixty (60) days after the initial notice, then a party may proceed as permitted under applicable law as specified under this Agreement.

16. Non-Assignment. You may not assign the rights granted hereunder or this Agreement, in whole or in part and whether by operation of contract, law or otherwise, without Thawte's prior express written consent. Such consent shall not be unreasonably withheld or delay.

17. Notices. You will make all notices, demands or requests to Thawte with respect to this Agreement in writing to: Attn: General Counsel – Legal Department, Thawte, Inc., 350 Ellis Street, Mountain View, California, USA 94043.

18. Entire Agreement. This Agreement constitute the entire understanding and agreement between Thawte and you with respect to the transactions contemplated, and supersedes any and all prior or contemporaneous oral or written representation, understanding, agreement or communication relating thereto.

Thawte Relying Party Agreement Version 5.0 (August 2010)